



CARING IN THE COMMUNITY SINCE 1983



Professional

A reliable service provided by trained carers and a qualified management team



Supportive

Helping you remain independent in your own home



Friendly

Caring staff who listen to you and understand your needs and choices

Our mission

“ Crofton Care Partnership provides the highest standard of domiciliary care for all in the community, allowing clients to enjoy the most fulfilled life possible while remaining in their own homes. ”

Our core values

- We will treat you with **dignity** and **respect**, helping you maintain your **independence**.
- We will encourage you to be **involved** in your care, giving you honest information.
- We will offer you **choice** in the way that services are provided.
- We will protect your **privacy** and **rights**.
- We will not discriminate on any grounds.

Our clients

- People of working age and older people
- People with physical disabilities
- People with learning disabilities
- People with mental health problems
- Children and families
- Chronically and terminally ill people

We work with you to decide what's needed, and fit the service to those needs, whether half an hour each day, two hours a week, or 24/7 care.

We understand that your requirements may change over time, so we regularly review our service to make sure that everything works as well as possible.

Where we provide care

We work throughout Fareham and Gosport:



What we can do

- Washing, bathing and showering
- Dressing and undressing
- Shaving, hair and teeth care
- Feeding and preparing meals
- Shopping and household management
- Hoovering, dusting and light cleaning
- Laundry and ironing
- Social and emotional support
- Sitting service

Cost

Our charges are very competitive. Our rates are inclusive of travel reimbursements and National Insurance contributions: **what you see is what you pay**. Our easy-to-read invoices are sent out each fortnight.

Please contact us for more information about our charges.

The team

We match clients with carers according to skills and experience. We balance the needs of our clients with individual carers' expertise, working closely with our carers to ensure that they are trained, supported and confident to work with our clients.

Our management team has more than 60 years' experience providing domiciliary care. There is always a duty manager on call who can deal with any emergencies; our service manager conducts a home assessment before we start providing care.

We are registered with the CQC, members of Hampshire Domiciliary Care Providers, and provide services to Hampshire County Council and the local NHS.

What our clients say

"Had it not been for the support your colleagues gave us, it would not have been possible for my mother to remain at home."

Mr K, Fareham

"A real lifeline – so many thanks to you and your carers for everything."

Mrs W, Fareham

"Carers are so kind and helpful — I couldn't ask for more!"

Mr W, Stubbington

"Without you, we just wouldn't have been able to cope. Thank you."

Mr P, Gosport

Questions?

Deciding that you or a family member needs care can be a difficult and sensitive issue. If you have any questions about our services, please feel free to contact the office and speak to our duty manager.

If you like, we can arrange to meet you and discuss your needs in more depth — with no obligation.

Contact us

Phone: 01329 663984

Fax: 01329 888432

Email: info@croftoncare.co.uk

Web: www.croftoncare.co.uk

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If you would like a large print version of this leaflet, please ask.